Sachin Santhosam

Technical Scrum Master (Agile, Scrum, JIRA, ServiceNow, Git, GitHub, Jenkins, AWS, Azure Devops,Linux)

[Sudarshan.Kaspa@catamerica.com](mailto:Sudarshan.Kaspa@catamerica.com)

(848)- (300)-3492

Visa: H1B and C2C Address: Edison, NJ, USA

**Professional Summary:**

* 23+ years of experienced IT professional including 6 years as Scrum Master with proven expertise in Agile, Scrum Agile project management, Scrum Master and business analysis
* Demonstrated skills in stakeholder management, ensuring smooth communication and aligning with business objectives to deliver maximum value
* Mentored and developed the Scrum team members by regularly facilitating retrospectives and providing guidance to promote continuous improvement and growth
* Experience in managing cross-functional teams, facilitating agile environments, driving product development from conception to implementation.
* Generated project and sprint reports to provide visibility of the project s overall performance
* Significant hands-on experience in creating and prioritizing user stories, and leading teams to deliver software products according to deadlines and within budget
* Proficient in using a variety of product management and Agile tools including JIRA, Service Now, Confluence and Trello
* Experience in AWS and Azure Cloud DevOps and Jenkins

**Professional Achievements:**

* Immensely contributed in R&D and solutioning activities by JK Tech.
* Outstanding Service Award for QAD MFG/PRO Customer Support by QAD
* Outstanding New Comer Award By Virtusa
* Outstanding Contributions in helping the team to meet deadlines on time with Quality for Bulldog Project By Virtusa
* Extraordinary Contribution towards Recruitment as a Panel member By Virtusa
* Excellent Performer Award by HCL Perot Systems

**Skills:**

**UI Development Tool :** Progress GUI, Progress CHUI, ADM2, ,REACT JS

**Programming Languages:** Java, .Net, Python**,** Progress 4GL and OpenEdge 12.X

**Scripting Languages:** Java Script, Speed Script, Deluge Script

**RDBMS/Databases:** Openedge DB ,Oracle and SQL Server

**WEB APIs** SOAP & Restful API

**Operating Systems:** Linux, Windows

**Source Code Management Tools:** Git, GitHub

**Software Development Model :** Agile(Scrum Framework) , Waterfall

**Data Analytics:**  Power BI

Education:

* MCA from Bharathidhasan University, Trichy, Tamilnadu,India
* B.Sc Mathematics from Bharathidhasan University, Trichy, Tamilnadu, India

**Project Details:**

**Company: CAT Technology Inc, USA Feb 2022 to Till Date**

**Client : US Global Solutions**

**Role : Technical Scrum Master | Project Manager**

**Product:** velaivendum.com and Childbazaar.com

**Technology Used**: OpenEdge 12.2, OpenEdge DB, PASOE, RESTAPI, React JS , HTML, CSS, JavaScript

**Responsibilities:**

* Coached teams in Agile practices and provided necessary training to create positive mindset to Agile methodologies.
* Protect development team from outside distractions, impediments, or team conflicts, and maintain Facilitate sprint planning, daily scrums, retrospectives, stakeholder meetings, and software demonstrations.
* Focus on product backlog project timeline.
* Work closely with product owner in backlog management and continuous delivery of features.
* Led the development efforts of autonomous and highly aligned platform teams towards their goals.
* Mentored and coached direct reports and others in the team, working closely with the competency leads, to develop them into top performing individuals who would excel at what they did.
* Closely working with Data scientist, developers, QA, DevOps to ensure on time delivery.
* Facilitated Scrum framework – sprint planning, backlog grooming, daily scrums, sprint reviews, and sprint retrospectives.
* Planned Agile best practices and encouraged team cohesion, overcoming impediments, and hurdles to productivity.
* Closely work with Product Owner and Stakeholders to achieve Spring Goals
* Applied agile methodology to shorten cycle time and achieve target margins.
* Led sprint reviews and planning meetings to promote full team engagement.
* Worked closely and listened to team members' feedback to identify issues and resolve conflicts.
* Communicated project updates to stakeholders at all levels.
* Partnered with project team members to identify and quickly address problems.

**Company : JK Technosoft Ltd,India**

**Client: Greenway /Unicorn/MeridianRx / Centene,USA Nov 19 -Feb 22**

**Role: Technical Scrum Master | Project Manager**

**Project : Greenway IT Asset Management Services & Unicorn HR Product Modernization**

**Technology Used**: OpenEdge 11.7 & 12.2, Openedge DB, PASOE, RESTAPI, React JS , HTML, CSS, JavaScript

**Responsibility:**

* Facilitate Scrum events Sprint Planning, Daily Scrums, Sprint Reviews, and Sprint Retrospective to achieve sprint goals.
* Prepare sprint burn down charts to monitor sprint progress and Identify velocity of sprint.  
  Implement and manage release process, Maintains release schedule and Sprint schedule.
* Measure and monitor progress to ensure application releases are delivered on time and that meet or exceed expectations.
* Coordinate with Product Owners and teams to ensure coherence of features across multiple products.
* Collaborate with R&D teams to find technical solutions.
* Communicate release details, schedules and changes including requirements, QA plans, and scope changes to Business as required.

**Company: EduCampus Technologies July 07 – Nov 19**

**Role : Technical Scrum Master | Product Lead**

Product : e-Campus Management(Admission, Finance, Library and Asset Management)

Client : Paavai Group of Institutions

Tech Stack : OpenEdge 10.2B and Progress DB

Product : MGS CT Scan

Client : Senthil Multi Specialty Hospital

Tech Stack : OpenEdge 10.2B and Progress DB

Product : O2 Health Studio

Client : Savera Hotel

Tech Stack : OpenEdge 10.2B and Progress DB

**Roles and Responsibilities:**

* Optimize and facilitate sprint planning, daily stand-up meeting, reviews, retrospectives, sprint release, demos, and other scrum related activities.
* Being agile evangelist, work on a platform wide transformation from traditional waterfall model to agile.
* Collaborate with product managers and development team to identify and resolve issues, coordinate system requirements, and create product timelines.
* Set-up Project in JIRA and update JIRA tool for each quarter deliverables.
* In Sprint Planning ceremony, ensured that team agrees on the definition of "Done" for every item in the Sprint Backlog and for the entire Increment.
* Engaged with client in weekly status meeting, and whenever required for unplanned meeting.
* Empowered team to become self-organize and grow cross-functionality.
* Resolved impediments of team members by constantly following up with onsite stakeholders.
* Created project overview document with help of QA team, which will help any new team members to get better understanding of project.
* Collaborated with On-Site Co-Ordinator to resolve offshore teams' impediments, functional clarifications with On-Site members.
* Kept timely updated Delivery Management team with team's progress and effectiveness.

**Company: Virtusa**

**Client: Iron Mountain (Virtusa), USA. May 2006-June 2007**

**Role :Technical Lead**

**Environment:** Progress 4GL( CHUI ),Eagle IQ and Progress DB

**Project Title :** SafeKeeperPlus(Reverse Migration and Bulldog Project)

**Project Details :** To prepare a functional specification document for two modules in SKP. Customer setup and Communicators were the two modules analyzed and documented. Bulldog release pertains more on developing 4 New Shredding Reports , Reports Chunking for Record Center Application and 2 SKP Reports.

**Responsibilities:**

* Understand the business requirement and prepared Work Breakdown Structure (WBS)
* Provide Progress technical support to the entire team
* Took ownership and delivered the project on time
* Provided internal Progress training for 8 resources
* Participated in design and code reviews

**Company: Cognizant Technologies**

**Client: Intrum Justitia,( Congizant) UK April 2005-April 2006**

**Role : Sr . Associate**

**Environment :** Progress 91.D, ADM2 and Progress 9.0 DB

**Project Title** : Fairpay System

**Project Details:** The Fairpay project refers to the roll out of Consumer Debt Collections including business transition, processes, development of Consumer requirements and migration(s) to a “live” low volume Commercial Debt Collections System.

**Responsibilities:**

* Involved in design, development and implementation activities.
* Designed and developed many components with Progress 4GL that supports multiple databases.
* Written complex Dynamic Queries in database and developed reports.
* Involved in Front-end design for administering the application and reports, Testing and bug fixing.
* Wrote 4GL to automate the process of uploading the data from a comma separated Excel file to Progress Db. and uploading the data from Progress to the Excel file.

**Company: HCL Perot Systems**

**Client: Daimler Chrysler, UK (HCL) Feb 2004-April 2005**

**Role : Sr. Associate**

**Environment (Technical)** : Progress 91.D, ADM2 and Oracle DB

**Project Title** : Phonix Application

**Project Details** The PHOENIX system is an extremely versatile financial data management system for vehicle leasing, banking and finance companies. This unique software package is able to manage many processes in one integrated system and has the ability to integrate new products enabling the support of changing business needs and with the added versatility of reduction of interface problems that are common in similar financial packages.

**Main Modules:**

* PMS (Proposal Management System)
* CMS(Contract Management System)
* VDS(Vehicle Disposal System)
* DMS(Decision Management System)

**Responsibilities:**

* Requirement Gathering (Offshore & Onsite)
* Designed Technical design specifications and involved full development
* Trained Fresh Resources on Progress and brought into Development
* Code Review
* Took Ownership of Deliverable

**Company: Progressive Software India Pvt Ltd**

**Client: Progressive Software Solutions, UK Mar 2001-Jan 2004**

**Role : Software Engineer**

**Environment (Technical) :** Progress 91.D, ADM2 and Progress 9.0 DB

**Client Description:** PSIL is a product-based company for CRM and have various clients in UK and USA.

**Project Title** : e-BIsgen (a CRM Product)

**Project Details:** Designed to provide the perfect combination of tools required to enable any basic CRM strategy at a relatively low cost. The eBisgen Core Application can be integrated with all ERP systems and operates from a central screen in a workgroup environment, making it extremely user friendly for both your employees and your existing IT infrastructure. The powerful core application can also be built upon with any of eBisgen's add on modules, to create a truly flexible, personalized and technically advanced CRM application that molds itself to your CRM requirements, growing with your needs rather than dictating them

**Main Modules:**

* System Setup
* Sales
* Purchase
* Installed Base
* Reports

**Responsibilities:**

* Tested e-BIsgen Modules and Reported Bugs
* Involved Bugs Fixes
* Involved Design, Coding and Implementation
* Developed various reports and analysis for eBisgen Modules using VPE.